

# Your pipeline neighbour.

What you should know about living near a high pressure natural gas pipeline

## If you suspect a leak

If you witness any of the typical signs listed on the right, or any other unusual sights, sounds or smells near a pipeline location, it is important that you follow these steps:

1. **Leave** the area immediately – do not use your motor vehicles or any equipment that could be a potential ignition source, including your cell phone.
2. **Move** to a safe location, call '911', and then call TC Energy's emergency number **1-888-982-7222**.
3. **Warn** others to stay away.



## Being a partner in pipeline safety

To manage the natural gas pipeline safely, TC Energy applies industry-leading risk evaluation techniques, and conducts extensive pipe maintenance, testing, and inspection programs. Damage to the pipeline is prevented through implementation of forward-thinking urban development techniques and the company-wide Public Awareness Program.

## How you can help

Be alert to activities happening near the pipeline area. Call before you dig and encourage your neighbours to do the same. Keep TC Energy's emergency phone number handy, and when in doubt about any activity near the pipeline **ask us!**

## What you may see

- Dead or dying vegetation on or near a pipeline in a normally green area.
- Water bubbling or being blown into the air at a pond, creek, or river.
- Dirt being blown or appearing thrown into the air.
- Fire coming from the ground or appearing to burn above the ground.

## What you may hear

- A roaring, blowing, hissing or loud whistling sound.

## What you may smell

- Natural gas is said to be odorless, but some people detect a hydrocarbon smell. If the gas is odorized, it may smell similar to rotten eggs.

## Call before you dig - It's free

**For emergencies**.....1-888-982-7222

**For general inquiries**..... 1-855-458-6715

### Written consent/crossing applications

Online ..... [writtenconsent.tcenergy.com](http://writtenconsent.tcenergy.com)

Phone..... 1-877-872-5177

### General crossing inquiries

Ontario ..... [crossings@tcenergy.com](mailto:crossings@tcenergy.com)

Quebec .....[quebec\\_crossings@tcenergy.com](mailto:quebec_crossings@tcenergy.com)

**Landowner inquiries**.....1-866-372-1601

### Building a fence? Planting a tree? Digging? Call

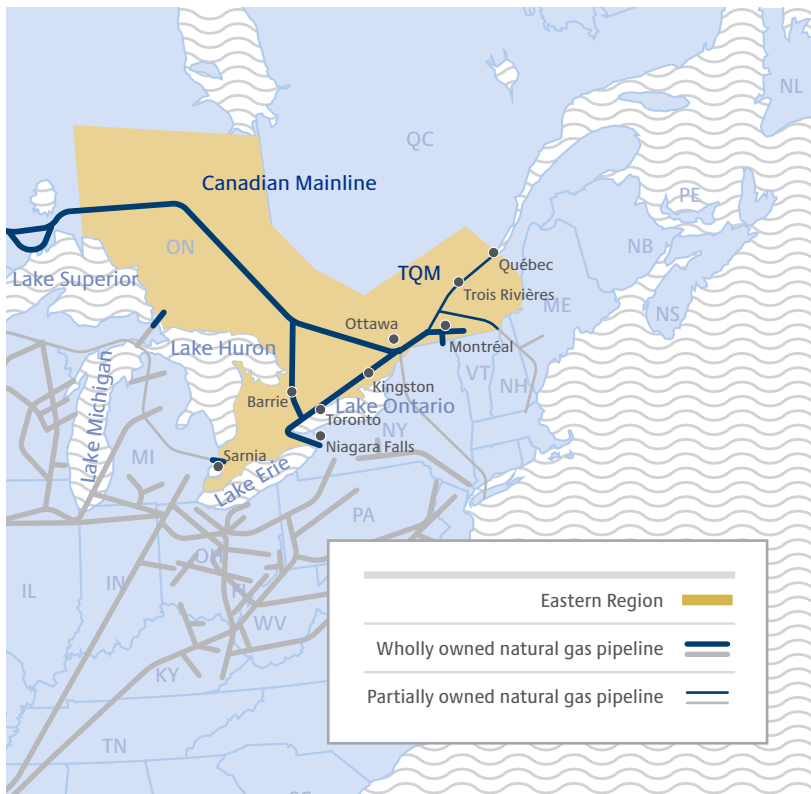
Ontario .....1-800-400-2255

Quebec ..... 1-800-663-9228

### Phone apps

Quebec ..... [info-excavation](http://info-excavation.com)

[www.clickbeforeyoudig.com](http://www.clickbeforeyoudig.com)



TC Energy Eastern Region:  
Dependable, safe energy transportation

### Contact us

TC Energy Eastern Region  
86 Healey Road Bolton, ON  
Canada, L7E 5A7  
[public\\_awareness@tcenergy.com](mailto:public_awareness@tcenergy.com)

**TCEnergy.com**